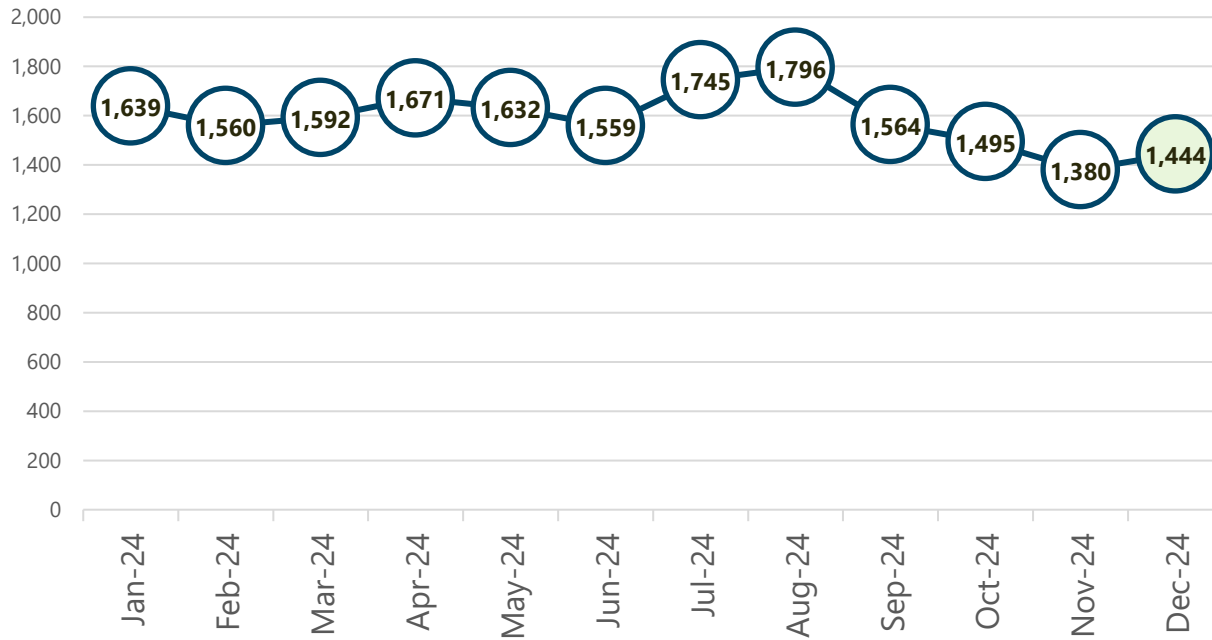# EAST SALEM SERVICE DISTRICT (ESSD)
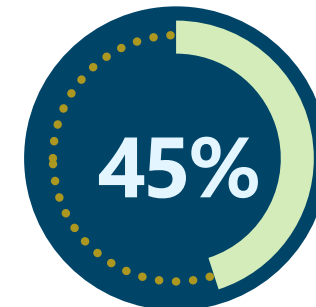## December 2024

Calls for Service by Month

Total Calls for Service

In December 2024, there were 1,444 calls for service in the East Salem Service District (ESSD). This represents 34% of all calls for service in Marion County.

From January 2023 – December 2024, there were 19,077 total calls for service in ESSD, a 1% decrease compared to January 2023 – December 2024.

Monthly Cases

The 1,444 calls for service in ESSD generated 239 case numbers in December, 45% of all Marion County Sheriff's Office cases.
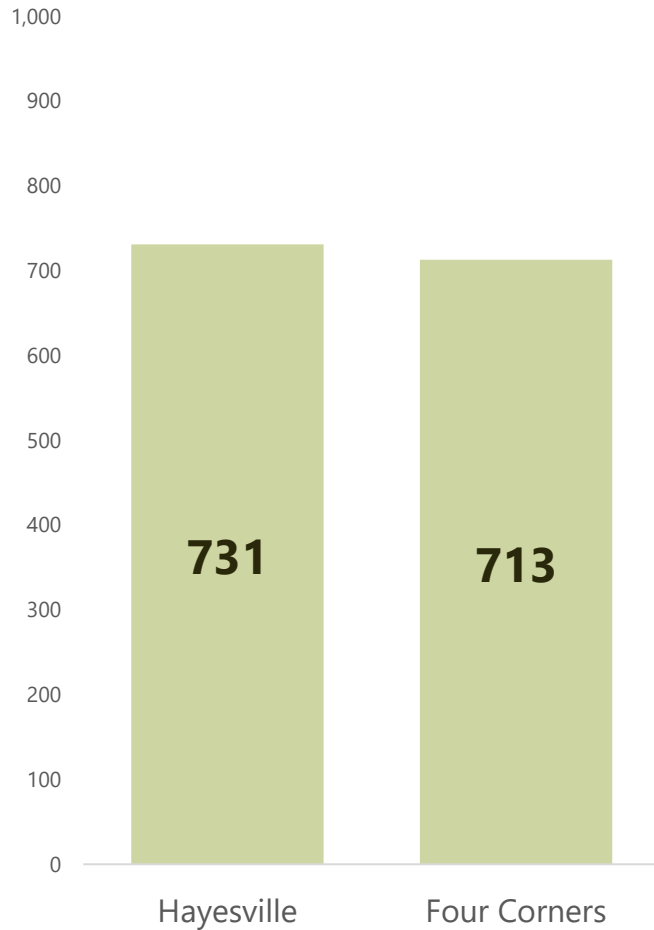

45%

Calls for Service by Neighborhood

Calls for Service by Neighborhood

In December 2024, there were 1,444 calls for service in the East Salem Service District (ESSD).
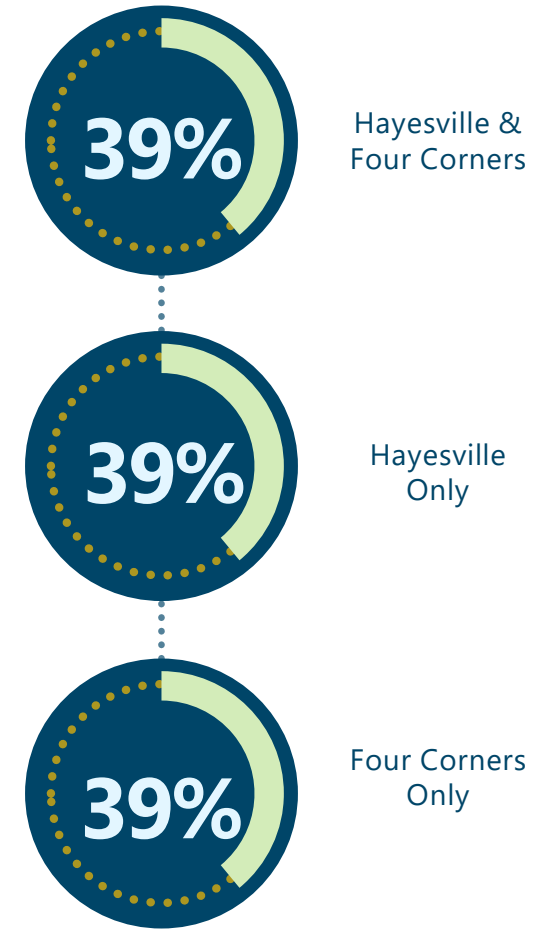
Of those 1,444 calls for service, **731 (51%) were from Hayesville** and **713 (49%) were from Four Corners**.

The communities of Hayesville and Four Corners have many of the characteristics and defined boundaries that make them similar to incorporated cities. To better serve these communities, Marion County established a public safety fee within the East Salem Service District, which funds ten patrol deputies specific to the ESSD area.

In December 2024, **39% of calls for service were responded to by deputies specifically assigned to ESSD.**

The deputies assigned to ESSD spend most of their time responding to calls located within the service district; 70% of the calls they responded to were in ESSD.

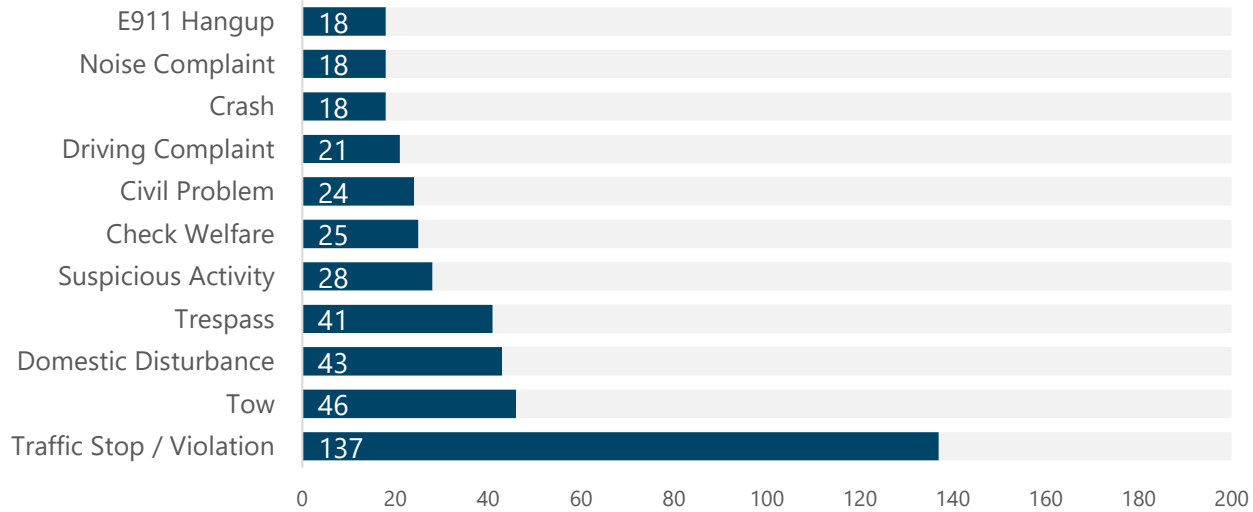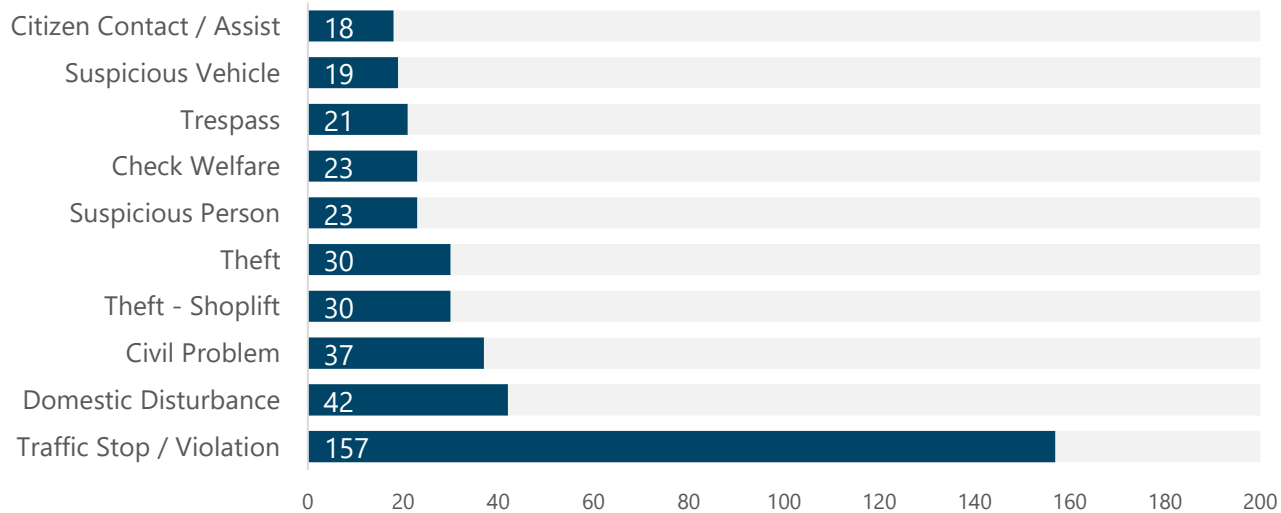## Percentage of Calls Responded to by ESSD Deputies

39% Hayesville & Four Corners

39% Hayesville Only

39% Four Corners Only

Top Calls for Service - Hayesville

Call Type	Count
E911 Hangup	18
Noise Complaint	18
Crash	18
Driving Complaint	21
Civil Problem	24
Check Welfare	25
Suspicious Activity	28
Trespass	41
Domestic Disturbance	43
Tow	46
Traffic Stop / Violation	137

Top Calls for Service – Four Corners

Call Type	Count
Citizen Contact / Assist	18
Suspicious Vehicle	19
Trespass	21
Check Welfare	23
Suspicious Person	23
Theft	30
Theft - Shoplift	30
Civil Problem	37
Domestic Disturbance	42
Traffic Stop / Violation	157

Top Calls for Service

While there were 1,444 total calls for service in ESSD in December, some calls for service occur more frequently than others.

The top calls for service in Hayesville and Four Corners are displayed to the left.

These calls account for 57% of all December 2024 calls for service in ESSD.

3

Call Priority

When someone calls the Sheriff's Office for service, dispatch will obtain details about the event occurring and assign priority to each call.

Priority 1 – Event in progress
Priority 2 – Event no longer in progress, but occurred recently
Priority 3 – Event no longer in progress, did not occur recently
Priority 4 – Follow up

When there are multiple calls for service, deputies utilize call priority to determine where to respond first.

Arrival Time

Arrival time is the amount of time it takes for a deputy to arrive after accepting a call from dispatch. Call priority significantly impacts arrival time, as deputies will respond to higher priority calls first. The average arrival time in December 2024 (regardless of call priority) was 7 minutes.
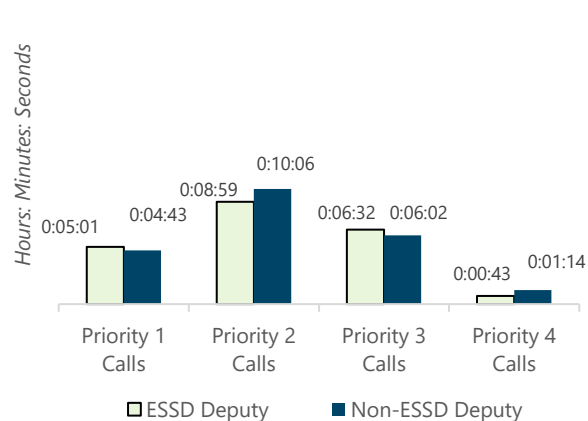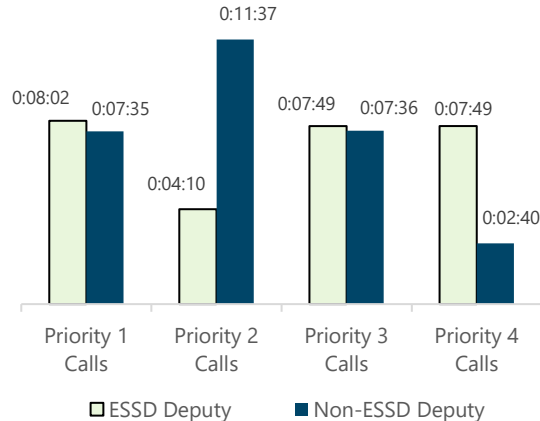
Priority of Calls for Service in ESSD

Priority 1 Calls	Priority 2 Calls	Priority 3 Calls	Priority 4 Calls
60%	8%	26%	6%

Average Dispatch to Arrival Time (excludes reactivated and deputy-initiated calls for service)

Hayesville

Hours: Minutes: Seconds

	Priority 1 Calls	Priority 2 Calls	Priority 3 Calls	Priority 4 Calls
ESSD Deputy	0:08:02	0:04:10	0:07:49	0:07:49
Non-ESSD Deputy	0:07:35	0:11:37	0:07:36	0:02:40

Four Corners

Hours: Minutes: Seconds

	Priority 1 Calls	Priority 2 Calls	Priority 3 Calls	Priority 4 Calls
ESSD Deputy	0:05:01	0:08:59	0:06:32	0:00:43
Non-ESSD Deputy	0:04:43	0:10:06	0:06:02	0:01:14

Average Call Length in Minutes (excludes reactivated calls for service)

Hayesville

Hours: Minutes: Seconds

	Priority 1 Calls	Priority 2 Calls	Priority 3 Calls	Priority 4 Calls
ESSD Deputy	0:53:50	1:40:31	1:19:12	1:26:10
Non-ESSD Deputy	0:38:49	1:23:15	1:29:36	1:33:33

Four Corners

Hours: Minutes: Seconds

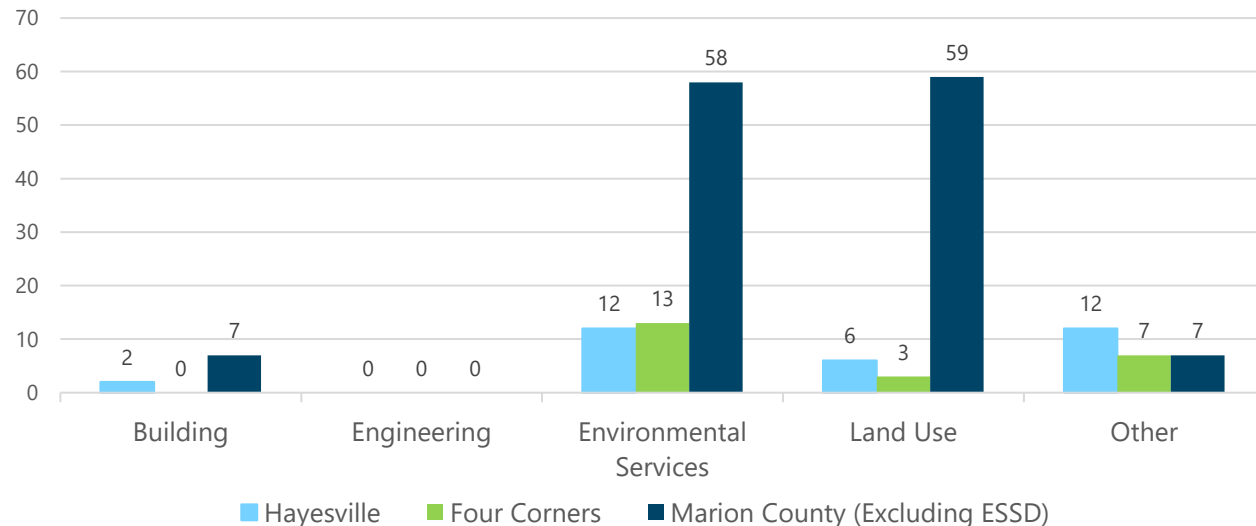|	Priority 1 Calls	Priority 2 Calls	Priority 3 Calls	Priority 4 Calls
ESSD Deputy	0:52:54	1:26:26	1:44:17	1:03:58
Non-ESSD Deputy	0:47:58	1:12:05	1:20:49	1:32:09
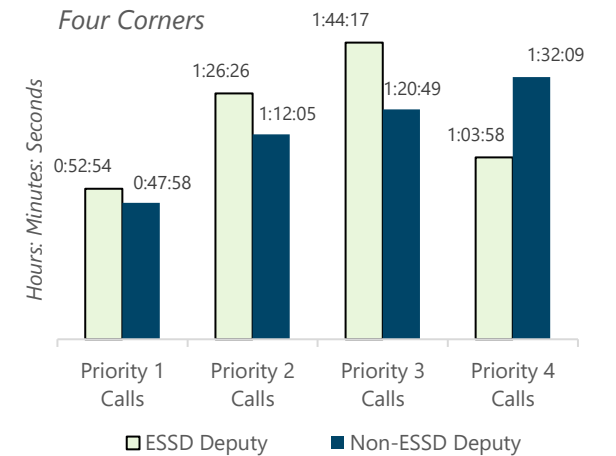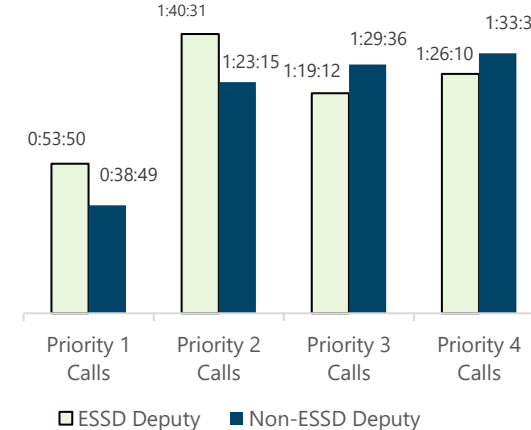
Code Enforcement

Code enforcement responds to complaints of possible violations of various ordinances for unincorporated areas of Marion County. Possible violations fall into several major categories:

- *Building: Building code violations, including buildings that are posted as dangerous, septic violations, etc.*

- *Engineering: Violations related to land development engineering, permits, and traffic engineering.*

- *Environmental Services: Violations pertaining to solid waste, inoperable vehicles, and illegal dumping.*

- *Land Use: Violations of the chapter 16 (urban) and chapter 17 (rural) zoning code. Examples include unauthorized businesses, RV habitation, events, accessory dwellings, replacement dwellings, sign violations, and floodplain work.*

- *Other: Other violations, including habitation in the right of way, nuisance vegetation, chickens in the urban growth boundary, graffiti, etc.*

Open Marion County Code Enforcement Cases: December 2024

Chart data:

Category	Hayesville	Four Corners	Marion County (Excluding ESSD)
Building	2	0	7
Engineering	0	0	0
Environmental Services	12	13	58
Land Use	6	3	59
Other	12	7	7

Open Code Enforcement Cases

In December 2024, Marion County had 185 open code enforcement cases. Of those, 54 (29%) were located within ESSD. Of the cases located in ESSD, 31 (57%) were in Hayesville and 23 (43%) were in Four Corners.

Activities Related to Parking & Graffiti

In addition to these open cases, code enforcement completes activities related to illegal parking and graffiti. Due to the short duration of these activities, they are tracked separately from those related to open cases. In December, there were 102 code enforcement activities related to illegal parking and 2 related to graffiti.

- 83 of the illegal parking activities were in ESSD.
    - 29 in Hayesville and 54 in Four Corners.
- Both graffiti activities were in ESSD.
    - 1 in Hayesville and 1 in Four Corners.