

# Phone Calls

Phone Calls will occur on the following schedule

	Sunday	Mon	Tue	Wed	Thu	Fri	Saturday
Last Name begins with:	A-Z	A-M	N-Z	--	A-M	N-Z	A-Z

**PRE-COURT Incoming calls**  
Monday-Friday 7:00am-8:00am

**YOUTH CALL OUTS ONLY**  
Weekdays Between 5:30-9:00pm  
SATURDAY-SUNDAY 12:00pm and 8:00pm

\*Contact a supervisor if special arrangements needed\*

Phone calls are **FREE** to youth

- Detention does not accept incoming calls to youth outside of a pre-court phone call and all professional calls. All calls to approved family members/persons will be made by facility staff on behalf of the youth during the days/times outlined above:
- During normal request times, youth will be asked if they want to make a call.
- Those people youth wish to call **MUST** be on youth's approved phone call list. Youth's probation officer must approve all persons.
- Staff will make **two** attempts to call the person youth requested during call hours. Staff will make these calls as time allows and will not call other persons if the person youth wanted does not answer.
- Phone calls are **5 minutes long, unless otherwise approved by a supervisor or designee**. Staff will inform youth when **30 seconds** are left for parties to say goodbyes.
- Staff will make an effort to ensure all calls are made but understand that **facility operations and safety** may interfere with calls.
- If youth **do not end the call** when directed, youth may receive a loss of phone privileges for a period of time.

**This privilege is subject to change based on facility operations.**