

# Benefit News

The Benefits Staff would like to say thank you to all employees for working with us during the extended Open Enrollment process for 2019. We know it was different from years past and appreciate your help and understanding. THANK YOU!

#### ADDING/DROPPING FAMILY MEMBERS - IMPORTANT!

You Have 30 Days to Notify Employee Benefits of a Family Status Change such as a birth, adoption, marriage, divorce, domestic partner eligibility or loss of other coverage. Notify Employee Benefits staff by completing a new Health Plan Enrollment/Change Form found on the Marion County website by going to: Business Services then Employee Benefits. Pick the appropriate link to locate your form.

It is extremely important you notify Employee Benefits staff within 30 days of the date of the event. If you don't, you will have to wait until the next open enrollment period to make the change.



#### INSURANCE CARRIER & BENEFIT PROVIDER CONTACT INFORMATION:

#### **Kaiser Permanente:**

Medical Appointments & Customer Service: 800-813-2000 Option 1 Dental Appointments & Customer Service: 800-813-2000 Option 2

For more information visit: www.kp.org

#### PacificSource:

Customer Service: 888-977-9299 within Oregon For more information visit: www.pacificsource.com

Delta Dental (Moda):

Customer Service: 888-217-2363

For more information visit: www.modahealth.com/dental

#### **Professional Benefits Services:**

FSA, COBRA & Retiree Plan Customer Service: 503-371-7622

#### Cigna:

Short & Long Term Disability Claim Services: 800-362-4462 Option 2

Life Insurance Services: 800-362-4462 Option 4

Accidental Death & Dismemberment Services: 800-362-4462 Option 7

Winter 2019

### **Benefits News**

#### **VOYA On-Site Schedule:**

Tuesday, January 22nd Courthouse Square

Wednesday, February 6th Public Works

Thursday, February 28th Fresh Start Market

To see available appointments, or to watch for future dates please use this link: http://www.booknow.so/ marioncounty

If you are not able to schedule an appointment and want to be placed on a wait list, please call Voya at 800-238-6281.



#### **REMINDERS & LITTLE KNOWN FACTS:**

- \* You may cover your child until age 26, regardless of their marital status or place of residence. Their coverage remains in place until the end of the month in which they turn 26. They are eligible for COBRA at that time.
- \* PacificSource offers a "hospital-based class reimbursement" to each of their covered members. Each person covered can receive reimbursement up to \$150 per plan year for a variety of classes such as CPR, parenting, nutrition and more.

See PacificSource.com/extras for more information

- \* Kaiser Permanente has personal wellness coaching available to members at no additional cost. Find out more at www.kp.org/wellnesscoach
- \* Delta Dental subscribers who are diabetic or in their third trimester of pregnancy may wish to contact Delta at 877-277-7280 to inquire about their "Oral Health, Total Health" program.
- \* When you experience a life event, you may also want to update your beneficiary information on the term life insurance policy that Marion County provides for benefit eligible employees. The Beneficiary Change Form can be found here: www.co.marion.or.us/BS/Benefits/Pages/2019lifeinsurance.aspx

#### **Your Benefits Team:**

Justine Flora: Risk and Benefits Manager Kathie Carter: Benefits Specialist Leslie Martin: Benefits Specialist

Contact us at: MCEmployeeBenefits@co.marion.or.us

## BENEFIT INFORMATION ON THE MARION COUNTY WEBSITE

Did you know you have access at your fingertips to the benefit plans and programs Marion County provides for you? To access the Employee Benefits page on the Marion County internet website go to <a href="http://www.co.marion.or.us/BS/Benefits">http://www.co.marion.or.us/BS/Benefits</a> and select the appropriate link.

If you don't find answers to your questions on the county's website, contact Employee Benefits at: MCEmployeeBenefits@co.marion.or.us