

Marion County Intellectual and Developmental Disabilities Advisory Committee Meeting Minutes

March 8th, 2023

Present: Corissa Neufeldt, Kathy Schnebly, Beth Hill, Samantha Address, Patty Pickett-Cooper, Michelle Silbernagel, Mariah Boyd, Joaquin Ramos, Daniel Atsbaha, Kimberly Taylor, Richard Falardeau, Rebecca Hill, Shelley Day

Guest:

Excused: David Beem, Jennifer Rowan, Trisha McGowan,

Order of Business

Introduction: No new members.

Agenda Review: No additions.

Review of Minutes: No changes or additions. Kathy asks for a motion to approve minutes as written. Michelle motions, Daniel seconds. Minutes approved as written.

Follow up items from the last meeting: No additional items not on agenda.

Action Items

VR Employment Survey: Corissa shares a draft of the questions that herself and Mariah Boyd worked together to come up with. Corissa explains the purpose of the survey is not all encompassing but as an entry into Vocational Rehab (VR) to determine if additional education is needed on VR services and asks the group to provide feedback for suggestions or items missing. Corissa discusses original intent was to have a Survey Monkey format but wonders if it can be included as an item distributed during 2023 conference VR session. Corissa asks Joaquin to review the questions from an equity perspective, Joaquin suggests addition of the question of "How long did you maintain employment?" or "did VR help you keep your job?". Mariah shares once a job is accepted, they are in services with VR for 6 months and those that may have lost their job should be re-referred to VR services. Kathy suggests addition of "Are you aware you can be referred back to VR if you are no longer employed?" Mariah shares there were original concerns about those in brokerages and CDDPs who were not getting the same access or level of service from VR and are trying to figure out why. Patty suggests identifying which surveys are from brokerages, etc. to determine difference in access to which Corissa shares concern about anonymity for those providing potential negative feedback. Kathy wonders if staff would assist filling out surveys in group homes or brokerages and Daniel confirms it would be something within their scope. Daniel

suggests the addition of “Did your VR rep follow up with your job coach?” Mariah discusses concern with individuals being confused on roles of a VRC vs Job Coach. Corissa suggests it as a follow up question “Did your VRC communicate with your Team?” Mariah wonders if there should be a survey sent to case management and PA’s to learn how to improve services and Ricky shares he was looking at how to make survey applicable to residential providers as well. Corissa and Mariah will finalize survey to send out as a pilot group. Corissa suggests sending out the survey to case management and to see what the response is and determine if it would be helpful to send out to other venues such as school districts, etc. Group agrees to include survey in VR sessions at the 2023 conference.

Program and Committee Updates

Program updates: Corissa shares policy and planning Strategist has resigned for personal reasons and the position has been reposted. They are looking for someone who is good with spreadsheets and data. Corissa shares they are continuing to recruit for case management and are down to lowest vacancy rate in the recent years. Corissa shares budget proposal work is in the home stretch, and they will be requesting 3 more case management positions to support the 3.5% growth rate over the last couple of years and will be requesting two additional office specialist positions.

Corissa shares progress on the new building being built on Center St. It will house Public Health and Administrative Services. I/DD program will stay in current building and the goal is to have Children’s Behavioral Health move into the same building.

Corissa shares about the 1115 demonstration waiver which is a Medicaid funded program for the state to pilot different projects or programs. Corissa shares this is exciting for behavioral health, Human Services, and for IDD specifically it could impact housing navigation, and community health resources as well. She states they are still trying to work out what it all means for services but will create new opportunities and would include a forensic side for those who experience IDD or Mental Health issues coming from jail to allow planning prior to discharge from jail.

Michelle asks about office staffing- asks if they will be hiring more Quality Assurance (QA) staff to review documents such as ISPs, etc. Corissa explains that we do not receive funding for QA positions, but the intent is to have case management staffed fully so that supervisors no longer carry a caseload and can shift towards supervisor compliance checks with the support of the program supervisor. Corissa welcomes Michelle’s suggestions to this process. Michelle shares that additional QA staff would allow to check more thoroughly outside of regular duties to provide a second set of eyes. General feedback provided is having 5 experts in QA rather than 1 so that there can be more separation of supervision and QA. Due to lack of state funding, Corissa asks group to discuss concerns with the state and advocate for funding for QA positions.

Corissa shares ARPA funds and amendment for the Provider Relation position have been received and there are interviews scheduled for next week.

Corissa shares she has a meeting with IT to work on developing a web-based portal to streamline referral process with the goal to create accessibility and equity.

Other Business:

Conference Planning: Corissa shares gratitude for planning group. Corissa shares hopes to have 150-200 people attend each day and to make the conference occur annually. She welcomes feedback and support for next years conference.

IDD Awareness month: Corissa will be visiting BOC next week to adopt proclamation for March as IDD Awareness Month. She has invited Shangri-La to present their Yellow Napkin Project, also invited Enlightened Theatre and the Kroc center to attend proclamation meeting. Corissa will work with our communications coordinator to share IDD awareness information for community partners. Contact Corissa if you'd like us to share promotional events or things that may be happening.

Mini Grants Funding: Sam shares update on Mini Grants and Flex Funds. Total Flex Funds spent was \$19,395.99 and Mini Grants \$92,653.90. Kathy asks about left over funding; Corissa shares we have basically used all funds. Corissa shares the 1115 demonstration waiver may fund for air conditioners and purifiers so we would not include those items in the next round of applications. Corissa opens discussion for deciding what items we should continue to approve and if we should narrow down the number of items or keep it open to individual needs. Kimberly shares concern about homelessness regarding food, water, and shelter. Corissa discusses how we can promote health and safety and what we can cover in our emergency mini grants vs flex funds. Group agrees that individuals may have needs that will allow exceptions. Group agrees on \$500 advertised limit with flexibility up to \$750 with exception request. Corissa creates a plan to use the next month to improve the applications to be sent out in July, send out information, and schedule time for review in the fall. Samantha suggests small work group, Kathy seconds it might be helpful to set aside time to work on applications.

OHA Complaint Process Update: Corissa shares difficulties with putting this together. Corissa shares there are different levels of complaints, and she is looking specifically for equity and access to behavioral health services when individuals are denied service due to I/DD. She has found difficulty finding where individuals should file the complaint in these situations. Corissa is still working on finding an answer and will continue to research. Corissa discusses health disparity and equity issues with IDD individuals and shares the goal is to have all OHA providers be able to provide services to IDD individuals. Corissa welcomes suggestions. Shelley wonders if there is a contact with

someone at Pacific Source, Corissa explains our department already has a monthly meeting with Pacific Source but meeting content depends on the issue. Daniel discusses lack of support provided with the OHA complaint process when individuals aren't given enough information on where to file complaint. Group discussion surrounding concerns about different agencies and different complaint processes can be cumbersome for individuals.

Membership updates: Corissa reflects on Michelle and Ricky whose terms are coming up at the end of June. She shares the BOC is trying to work on the renewal process to allow members who want to renew to be able to auto renew. Currently, members will need to submit new application and it must be open for new members who may want to join to give equal opportunity to those who have not served already, but there is no limit on members currently so we should be able to take new and renewing members. Corissa will work with volunteer coordinator to put together new recruitment.

Legislative Updates: Corissa asks for any input others might have. No other updates. House bill 2448 case management classification review did not pass. Plan is to have DAS, DDS Brokerage and AOCMHP engage in memorandum of understanding around expectation to complete classification reviews on a regular basis. Senator Knope will reintroduce if terms are not met.

Corissa shares there has been a lot of communication around civil commitment which is when the court determines someone with IDD needs to have residential services and supports but are not voluntarily doing so, the court will commit them and Aid and Assist is when someone commits a crime and it has been determined through court process, that someone may have other cognitive impairment that prevents them to aid in their own defense. The Aid and Assist process happens at Oregon State Hospital which has been in the news due to capacity issues and people not being able to receiving these resources.

Corissa shares there is legislative advocacy during the conference and Kathy wonders about video for Go Advocacy at conference. Corissa shares we are unable to get access to additional conference space to provide space for Go Advocacy.

Rebecca adds comment regarding the parent paid provider legislation.

Good of the order

Next meeting:

- Conference review
- Mini Grant/Flex Funds application Update
- OHA Complaint Process Update

Kathy asks for a motion to adjourn. Beth motions. Shelley seconds. Meeting adjourned 12:05pm.

REMINDER- NEXT MEETING April 12th, 2023 from 10:00-12:00pm via Teams