



Marion County Dog Services

My Pet's Microchip-Frequently Asked Questions

Is my pet microchipped?

Yes. All dogs adopted from Marion County Dog Services leave with a microchip that is registered to 911PetChip unless it was chipped with another type of microchip prior to arriving at the shelter.

What if my pet has a microchip other than a 911PetChip?

If your pet came into MCDS with a microchip that is not from 911PetChip, you will be notified during the adoption process. Your information will be registered with the corresponding microchip company unless otherwise noted.

Do I need to pay an annual fee or registration fee for my pet's microchip to be registered?

No. Your adoption fee includes lifetime registration with 911PetChip and there is no fee to update your information should you move or change phone numbers. A small fee may be required from manufacturers other than 911PetChip if you need to update your contact information.

How do I update or verify that my pet's microchip information is current?

Visit: <https://www.freepetchipregistry.com/> or call 1-888-546-7615. If you move or your contact information changes for any reason, you must contact 911PetChip to update your information. This is the only way a finder will be able to trace your pet's microchip to you. If your pet has a microchip other than from 911PetChip, please refer to the contact information below.

24 Pet Watch: www.24petwatch.com/US/lost_pet 1-866-597-2424

Avid: www.AvidID.com 1-951-284-1300 or 1-800-336-2843

HomeAgain: www.homeagain.com 1 888-466-3242

Michelson Found Animals Foundation: www.foundanimals.org

ResQ: www.petlink.net 1-877-PETLINK (1-877-738-5465)

What should I do if my pet is microchipped and is not appearing in 911pet's records?

Contact 911PetChip (see above).