



MARION COUNTY
BOARD OF COMMISSIONERS
BOC/CAO Issues Coordination

January 15, 2026
4:00pm to 5:00pm
Courthouse Square
Commissioners Boardroom
Salem, Oregon

Meeting Minutes

AGENDA

1. Welcome

Chair Willis

Chair Willis called the meeting to order at 4:08PM

Chair Willis, Commissioner Cameron, Commissioner Bethell, CAO Fritz, DCAO Eppley, IT Director Gary Christofferson, and County Ops Manager Lawyer were present

a. IT Department Program Overview

Gary Christofferson

Mr. Christofferson provided an explanation of all programs within the Business IT Department. He focused on all programs including Administration, IT Operations, and Technology Solutions. Commissioner Willis asked for an explanation of what Systems Analysts and Programmer Analysts do and Gary explained that they monitor all systems and provide computing solutions to the departments to solve the IT issues they are facing. They also monitor the network and keep it operational. Gary discussed all IT CIP and LERP projects the department has scheduled for this next year and how switching away from outdated applications like Zen Works toward modern commercial products like MS 365 have significantly reduced IT tickets representing internal calls for service. Commissioner Bethell asked about the telephony function of the County and all commissioners expressed concerns about switching to VOIP vs increasing the use of cellular technology for employee phone solutions. The commissioners also feel that maintaining some copper hardwired units is important for emergencies and backup. Gary then reviewed the IT CIP and LERP projects. The Board expressed their strong interest in the Dr. Cloud EMR project being completed for both Health and the Jail. The Board also discussed the proposed Point of Sale system for the Fresh Start Market at the Juvenile Department.

2. Other

All

- a. There were no other items discussed.

3. Adjourn

- a. Chair Willis adjourned the meeting at 4:55PM