Mid-Willamette Valley Oregon Broadband Survey

Dear Community Member,

Please complete this short survey. Your participation is critical to help us obtain resources to provide more broadband connectivity to our tri-county region. All individual responses will be aggregated for privacy.

In appreciation,

The Mid-Willamette Valley Broadband Consortium, and Chemeketa Community College

☐   I understand the purpose of this survey is to provide a uniform statistical analysis of services within geographic areas which will assist communities in planning and requesting resources for broadband expansion or deployment.

1. **What is the address of your physical residence:**

Street _____

City _____   Zip _____

☐   I do not have a physical residence

2. **Do you have access to the internet?**   ☐   **Yes**   ☐   **No**

If NO—answer following 2 questions:

Why: ☐   Not available   ☐   Too expensive   ☐   I choose not to have internet

What is the most you would be able to pay for internet service per month?

☐ $30–$49   ☐ $75–$99   ☐   Amount above $140
☐ $50–$74   ☐ $100–$139

If NO, survey ends here

If YES—continue survey

3. **What is the company that provides internet service to the address you provided in answer #1 above?**

☐   Adaptive
☐   Alyrica
☐   AT&T (phone/ hotspot)
☐   CenturyLink/Lumin (Internet)
☐   Charter/Spectrum
☐   Direct TV (bundled with TV Package AT&T)
☐   Dish TV (bundled with TV package)
☐   Hughs
☐   Integra
☐   Minet
☐   Online Northwest
☐   Phone (DialUp)
☐   Viasat
☐   Verizon (phone/ hotspot)
☐   Wave
☐   Xfinity (comcast)
☐   Other (phone/ hotspot)
☐   Other
☐   I don't know

4. **What type of service?**

☐   Fiber   ☐   Cable   ☐   I don't know
☐   DSL   ☐   Wireless / satellite

5. **How much do you pay for internet per month?**

☐ $30 or under   ☐ $51-$100   ☐   I don't know
☐ $30-$50   ☐ $101+

6. **What is the capacity provided by the internet service at your residence?**

☐   0–25 Mbps (you can access email and social media)   ☐   25–100 Mbps (you can do some streaming and video)   ☐   Over 100 Mbps
☐   I don't know

7. **How reliable is your service? Rate 1–5 (1= lots of problems, 5= works all the time)**

1_____2_____3_____4_____5

8. **What are the primary reasons you use the internet? Please check all that apply:**

☐   Communication (email, video calls, etc.)
☐   Work from home for yourself (home-based business)
☐   Work from home for an employer (remote work)
☐   Education (homework, online research, distance learning, online courses)
☐   Telehealth services
☐   General information / research
☐   Entertainment (TV / videos, music, gaming, etc.)
☐   Daily business operations (organizational software, POS systems, etc)
☐   Other

Thanks for taking our survey! If you can complete a speed test on the internet connection provided at your residence, please do so at FasterInternet.Oregon.org. Please do the speed test from your residence, and not from another location.