



Annual Volunteer Report

January 2018-December 2018

Marion County, Oregon



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INTRODUCTION

Marion County, Oregon, includes fifteen departments and offices of elected officials. The county's workforce consists of more than 1,500 employees and 1,700 active volunteers at one time.

Marion County greatly appreciates the volunteers who serve alongside the employees. Every year during National Volunteer Appreciation Week, all active volunteers receive a special greeting and recognition for their service from the Board of Commissioners.

In addition, the Board of Commissioners presents volunteer awards at its weekly board session, broadcast by a local access channel. Annual volunteer awards include the following categories: Judge Rex Hartley Volunteer of the Year, Commissioner Mary Pearmine Outstanding Volunteer Group, Advisory Board Volunteer, Youth Volunteer, and Program and Division Volunteer awards.

The tables in this report indicate the numbers of volunteers and hours contributed to each county department. The tables are followed by a narrative of a variety of volunteer activities and accomplishments reported by staff in county departments.



In order to communicate the "value" of our volunteers, an estimated national value of a volunteer's time is \$24.69 per hour per The Independent Sector. For 2018, the value of workforce to Marion County would be over \$3 million! Beyond that, the scope and depth of Marion County's services are greatly enhanced by our volunteers.

For more information about Marion County volunteers and volunteer programs, contact Volunteer Services Coordinator Lisa Miller at (503) 588-7990, visit the website at www.co.marion.or.us/BS/VOL/Pages/default.aspx or e-mail volunteer@co.marion.or.us.



HOURS BY DEPARTMENT

DEPARTMENT	PROGRAM	VOLUNTEERS	HOURS	\$ VALUE *
BOARD OF COMMISSIONERS				
	Budget Committee	3	40	
	Council of Economic Advisors	4	8	
	Public Safety Coordinating Council	31	452	
	DEPARTMENT TOTAL	38	500	\$12,345
BUSINESS SERVICES				
	Compensation Board	3	8	
	Office Volunteers / Interns	2	5	
	DEPARTMENT TOTAL	5	13	\$321
CLERK-ELECTIONS				
	Board of Property Tax Appeals	7	148	
	DEPARTMENT TOTAL	7	148	\$3,654
COMMUNITY SERVICES				
	Children and Family Commission	33	162	
	Dog Shelter	432	3,825	
	Economic Development Advisory Board	20	92	
	Family Preservation Action Team	11	89	
	Marion County Fair Board & Volunteers	732	11,523	
	Marion County Reentry Initiative & Events	37	4,463	
	Youth Resources Action Team	14	48	
	DEPARTMENT TOTAL	1,279	20,201	\$498,774
DISTRICT ATTORNEY				
	Adult Prosecution Division	1	180	
	Victim Advocate Volunteers / Interns	49	17,696	
	DEPARTMENT TOTAL	50	17,876	\$441,358
EXTENSION (OSU)				
	4-H Youth Development Volunteer Leaders	258	10,300	
	Family Community Health Interns	6	1,360	
	Master Food Preserver Program	24	787	
	Master Gardener Program	106	19,825	
	Master Woodland Managers	20	115	
	SNAP Ed Interns	8	80	
	DEPARTMENT TOTAL	422	32,467	\$801,610
HEALTH				
	Ambulance Service Area Committee	8	120	

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	Health Advisory Board	12	200	
	Intellectual Developmental Disability Committee	6	90	
	Interns/Practicum Students	28	6,072	
	Local Alcohol & Drug Planning Committee	9	180	
	DEPARTMENT TOTAL	63	6,662	\$164,490
JUVENILE				
	Alternative Programs	2	119	
	Counseling/Education	1	185	
	Detention	15	113	
	Guaranteed Attendance Program	13	1,759	
	DEPARTMENT TOTAL	31	2,176	\$53,713
LEGAL COUNSEL				
	Law Library Volunteers	3	195	
	DEPARTMENT TOTAL	3	195	\$4,815
PUBLIC WORKS				
	Adopt-a-Road	761	2,498	
	East Salem Service District	4	40	
	Emergency Management	461	23,925	
	Environmental Services	107	553	
	Parks	55	1,375	
	Planning Commission	9	95	
	Parks Commission	6	106	
	Solid Waste Management Advisory Committee	15	257	
	Water Quality Advisory Board	7	90	
	DEPARTMENT TOTAL	1,425	28,939	\$714,492
SHERIFF				
	Administrative/Events/Other	5	706	
	Cadets	30	6,567	
	Institutions	132	2,506	
	Interns/Practicum Students	11	2,230	
	Marine Patrol	9	72	
	Parole & Probation	4	693	
	Search and Rescue	62	7,399	
	DEPARTMENT TOTAL	253	20,173	\$498,076
Total*		3,593	129,350	\$3,193,648
<p>\$24.69 an hour is estimated national value of each volunteer hour according to Independent Sector <i>*Total number of volunteers includes those serving in more than one role and are counted multiple times. Unique number of volunteers=1,742</i></p>				

PROGRAMS AND VOLUNTEERS

Board of Commissioners

Mission: Provide leadership on critical public policy issues, ensure fiscal accountability, and promote citizen empowerment to enhance the health, safety and livability of our communities.

Budget Committee

The Budget Committee consists of three volunteer citizen members, and the three Marion County Commissioners who together set the recommended budgets for all county departments, operations and capital improvements.

Council of Economic Advisors

The Council of Economic Advisors is made up of a minimum of nine and a maximum of fifteen members. There are nine volunteer members representing the business, finance and government sectors. The council annually reviews significant revenue sources and predicts trends and develops recommendations for improving the county's revenue forecasting methodology and processes.

Public Safety Coordinating Council

The 31-member Public Safety Coordinating Council, created by Oregon statute, advises the Board of Commissioners on community corrections and other public safety issues. Membership includes civic and business leaders and practitioners representing education, social services, law enforcement, prosecution, community corrections, public defense, judiciary, victim services, health, and juvenile justice.

During 2018, the council studied and discussed issues including the national opioid epidemic, school safety, child welfare, Marion County's management of emergency disasters, and attended a town hall meeting in East Salem.



The council heard status updates on the Alliance for Hope initiative focused on preventing and intervening with victims of domestic violence.

Council members also reported on the implementation of new public safety initiatives, such as the Stepping Up Initiative that diverts people with mental illness from the county jail and the Pretrial Release initiative.

Business Services

Mission: To provide the ultimate customer experience by contributing specialized program expertise and promoting quality service delivery that helps optimize and achieve each department's mission.

Compensation Board

The 2018 Compensation Board Committee was made up of three citizens knowledgeable in personnel and compensation management. They came together to determine and provide a recommendation of the compensation schedule for each of Marion County's elected officials to the Marion County Budget Committee.

Office Volunteers/Interns

Customers calling or visiting Business Services may have been greeted at the front desk by one of the regular volunteers assigned to Business Services to help with administrative duties. These volunteer duties include updating records, filing, scanning, and helping direct customer's questions to the appropriate department.

Clerk – Elections

Mission: Provides access to and preserves for posterity, those property records entrusted to our care; promotes public trust and confidence by conducting fair and open elections.

Board of Property Tax Appeals

Marion County residents have the right to appeal through petition the amount of value placed on their property by the Assessor's office. Their petitions are heard by the Board of Property Tax Appeals (BoPTA). This volunteer citizen board provides a level of accountability to government and an independent review, plus an explanation to the taxpayer of property value methods used by the Assessor.



In 2018, a total of 111 petitions were heard by this board. Two of these petitions were withdrawn, 42 petitions were stipulated, and 53 accounts were appealed.

Community Services

Mission: To promote safe and thriving communities for people to live, learn, work and play.

Children and Family Commission

The Children and Families Commission (CFC) and the steering committee work to mobilize the community to address policy and systemic issues that hinder prosperous

conditions for children, youth, families and communities. The CFC monitors the pulse of Marion County's children, youth and families, addressing expensive problems that are beyond the scope of any single organization.

The CFC brings together the right people to develop creative solutions to complex issues. Grounded in research and fueled by passion, CFC members employ their influence to improve the lives and futures of our children and youth. The CFC is committed to breaking barriers, building capacity, and responding to community needs to maximize the life success of every child in Marion County.



Dog Shelter

Volunteers at Marion County Dog Services provide vital roles in a variety of shelter programs on and off site.



Dog walkers interact with adoptable dogs to provide exercise and mental stimulation, but also provide valuable feedback to staff about the dogs during their time with them. Several volunteers provide transport of dogs to rescues partners. Students and interns donated their time to build awareness about the shelter, help with special projects, and promote the Shelter through student school projects.

Outreach volunteers engage with the community about the Shelter's services, raising donations, and introducing adoptable dogs to potential new owners. The kennel assistant role helps ensure the shelter is clean and disease free with daily cleaning of kennels, feeding of dogs, and close interaction with staff.

Our adoption ambassadors are a new role providing crucial help meeting potential adopters and matching families to their future canine companion, and provide crucial customer service. It is a busy role and requires quite a bit of training but it is very fulfilling interacting with dogs and the public. Administrative volunteers assist staff with data entry, filing, special projects such as decorating the lobby, or helping get last minute projects finished.

Dog Shelter volunteers working closely with staff have helped 411 dogs find new families, 136 dogs were placed with rescues, and 759 were returned to their original owners in 2018.



Economic Development Advisory Board

The Economic Development Advisor Board (EDAB) serves the interests of the citizens of Marion County by providing advice and recommendations to the Board of Commissioners regarding economic development and those issues that impact economic growth within Marion County and the region.

Family Preservation Action Team

The Family Preservation Team (FPAT) works collaboratively to address the needs of, and provide support to, at risk families. The team is safely reducing the number of children entering foster care, and supporting youth transitioning out of care. In the context of carefully forged, trusting relationships, FPAT scrutinizes the child welfare system and the community as a whole to find ways to abate our child welfare crisis. FPAT prompts policy changes, mobilizes the community, aligns systems, plus develops and secures new resources.

Marion County Fair Board & Volunteers

Marion County Fair volunteers include the seven-member fair board, volunteers who come in to organize an event or activity, and those that carryout the directions from others.

In 2018, these 732 volunteers put in over 11,500 hours to help make the fair an overwhelming success. We couldn't conduct the fair without all of our volunteers.



Marion County Reentry Initiative & Events

The Marion County Reentry Initiative (MCRI) is a collaborative effort involving community corrections, education, law enforcement, health and non-profit agencies working together to rebuild lives, promote community safety and save taxpayer money by breaking the cycle of criminal activity.

MCRI works to reduce crime and recidivism by offering coordinated services which are critical for successful community reentry after release from prison. MCRI's key partners provide housing, transportation, treatment, mentoring, family strengthening, and employment services for MCRI clients.



Youth Resources Action Team

This nine-member team works to mobilize the community to address policy and systemic issues that hinder prosperous conditions for children, youth, families and communities.

District Attorney

The District Attorney's Office is responsible for seeking justice through: Promoting accountability for criminal offenders; interpreting, enforcing and executing law; responding to the concerns of victims and the public; and working cooperatively with members of the justice system.

Adult Prosecution Division

A File Clerk student volunteer provided relief for the busy staff in the Adult Prosecution Division, helping file and back up the discovery section. The student received valuable office experience while the staff received the help they needed to get caught up.

Victim Advocate Interns & Volunteers

In 2018, the volunteer program served nearly 2,000 victims of crime with over 20,000 services and contributed 17,696 hours to the program. Volunteers responded to the hospital 156 times to provide support to crime victims.

In addition to response to the hospital, volunteers also helped the department by assisting with communications staff to be able to reach out to hundreds more victims than our staff could have ever done, attending court with them, providing crisis intervention, acting as a liaison between our busy Deputy District Attorney's and providing referrals for community resources.



Extension (OSU)

Mission: The Oregon State University Extension Service engages the people of Oregon with research-based knowledge and education that focus on strengthening communities and economies, sustaining natural resources, and promoting healthy families and individuals.



O.S.U. Extension Service currently operates under the Community Services Department. It provides education to communities on agriculture, 4-H, horticulture, forestry and natural resources, nutrition education, and sustainable communities through such programs as the Master Food Preserver Program, the Master Gardner Program

and the Master Woodland Managers Program.

Health

Mission: To create a safe and welcoming community where all people can access high-quality health and human services and are supported to achieve their highest level of health

Ambulance Service Area Committee

This 8-member committee reviews complaints about ambulance service delivery in Marion County, monitors quality of service, develops performance standards, evaluates proposed amendments to ambulance service areas and the ambulance service area plan, and makes recommendations for interagency cooperation regarding the county disaster plan.

Behavioral Health Interns & Volunteers

Interns placed with the Adult Behavioral Health Medical Team assisted with client case management and added to the clinics ability to see clients in a timely fashion.

Health Advisory Board

The twelve-member Health Advisory Board (HAB) serves the interests of the citizens of Marion County by providing leadership (guidance) and advocacy for county health policy and planning, respecting the cultural and ethnic diversity within our communities.



Intellectual Developmental Disability Committee

The Intellectual and Developmental Disability Advisory Committee (IDDAC) is a volunteer committee that meets monthly in an advisory capacity to the Health Advisory Board of Marion County, the Marion County Developmental Disability Program, and the Health Department Administrator on all matters related to Intellectual and Developmental Disabilities.

The IDDAC advises on program development and in the oversight of local resources and services that address the needs of individuals who experience intellectual and developmental disabilities. For example, the IDDAC actively assists in planning DD awareness activities to help educate and raise awareness in our community about Intellectual and Developmental Disabilities and services available; makes recommendations on the program's Quality Assurance Planning and performance measures; and makes recommendations on resource and service capacity building to best meet the needs of the individuals and families enrolled in services.

Local Alcohol & Drug Planning Committee

The Local Alcohol & Drug Planning Committee (LADPC) makes recommendations to the Marion County Health Advisory Board and the Board of Commissioners on matters related to alcoholism, alcohol and drug abuse, and drug addiction. The committee addresses education, treatment, prevention, rehabilitation, law enforcement, criminal justice and law reform.

Public Health Volunteers & Interns

The Public Health Department Volunteers and Interns assigned to programs in the Public Health department assisted with various projects.

Volunteers and interns support efforts of WIC and the Farm Direct Nutrition Program, participate in community events, and also assist with development and distribution of public health communications such as messaging on bulletin boards, print materials, press releases and social media posts.



Juvenile Department

Mission: Improve public safety by working with parents, guardians, youth and the community, to provide youth accountability and opportunities for positive change.

Alternative Programs

Alternative Programs had a total of 2 volunteers in 2018 who helped split wood, maintaining the garden, worked in the FUEL program (welding, wood shop), and the Fresh Start Market. They assisted in supervising youth, and completing assigned tasks.

Counseling/Education

The Juvenile Department has a longstanding relationship with area universities to host students in a Masters of Social Work program. These interns develop skills to assist youth involved in the juvenile system.

In 2018, one intern was placed in the counseling program and quickly became a member of the team, both in the level of work performed and the relationships built with other staff. The intern was instrumental in helping the department's Counseling Program provide high quality services to the youth.

Detention

Narcotics Anonymous and Ala-teen provide confidential counseling to those individuals whose lives have been affected by the use of drug and/or alcohol. Youth for Christ provides guidance to youth who are seeking spiritual resolve. All sessions are facilitated with one or more subject matter experts providing mentorship to those willing to participate.

Internships in the detention center have also provided continuing educational opportunity for those wanting to explore careers in youth mentoring. In 2018, a volunteer Artist-in-Residence started a project to assist youth with the design and implementation of a large scale mural in the Juvenile Detention Center.

Guaranteed Attendance Program (GAP)

Mentors with Western Oregon University provide young adult role models for the youth in GAP to ask questions of, receive help with homework and participate in fun activities and outings with. The mentor opportunity also provides job experience for adults seeking a career in the Juvenile Justice system. Practicum students in the GAP program work hands on with the youth and learn the role of a Group Worker,

Legal Counsel

The Office of Legal Counsel provides legal services to the Board of Commissioners, county departments, boards, commissions and to individual county employees when required by the Oregon Tort Claims Act.

Law Library Volunteers

Marion County Law Library (MCLL) provides legal resources and research services to the local legal community, the courts and the public. MCLL had three volunteers in 2018 who helped take care of daily tasks such as labeling books with library call numbers and bar codes, sorting out newspapers, researching information for patrons and re-shelving publications.

Public Works

Mission: Utilize available resources as efficiently as possible and provide superior customer service that is attentive and engaging and shows the customer they are the reason we are here.

Adopt-a-Road

The Adopt-A-Road program is run out of the Operations Dispatch Office at Public Works. It's a team effort between administrative employees, operations employees, and citizen volunteer. This dedicated, self-driven volunteer group can be seen out on the side of the road in all kinds of weather to keep the roads clean. The time and effort these volunteers donate to Marion County are of great value to the employees and citizens



alike.

During 2018 we had 761 individual volunteers who spent 2,498 hours cleaning 343 miles of Marion County roadsides. We had 98 active Adopt-A-Road groups which included 7 groups that joined the program during 2018.

East Service District Advisory Committee

In the 2018 year, the East Salem Service District Advisory Committee members assisted in passing a safety fee in the East Salem area which will help to add additional law enforcement deputies to the area to combat crime and increase safety for the residents who live and visitors who pass through there.

In addition, a lighting district, which expands throughout the whole East Salem area, was also approved. At completion, this project will provide lighting to the residents and visitors on major arterials as well as neighborhoods.

Emergency Management



The Emergency Management program relies on the support of the 460+ volunteers who respond to the call for help during emergencies as well as community and training events. Volunteers assigned to one or more of the special teams including Amateur Radio Emergency Services (ARES), Community Emergency Response Teams (CERT), and the Medical Reserve Corps (MRC). These teams have been extremely busy this year responding to issues related to extreme weather conditions, participating in annual festivals and outreach events, and training others to be prepared.



During the Salem water crisis in late May/early June, Emergency Management volunteers were essential in helping to provide clean water to Marion County residents, supporting the efforts of the City of Salem.

Environmental Services

Master Recyclers did a wide variety of volunteer work for the Environmental Services Division. Many volunteers spent time staffing booths or helping to set up recycling programs at community events. Some volunteers took what they learned from the class and applied it to their workplace &/or church by revamping the recycling program. Several volunteers applied their hours towards strengthening their green teams'

EarthWISE efforts at their work. A few others did community presentations to neighborhood associations and community service organizations.

A new Clean Water Project introduced the inaugural “Trashy Tuesday” event to prevent trash from entering the waterways. With the help of over 30 volunteers, over 145 pounds of trash was picked up, preventing it from entering the waterways. The project was such a success that additional events are being planned for the upcoming year.

Parks

Volunteers in 2018 worked a variety of jobs in many different parks. Park hosts reside at Bear Creek Campground and St. Louis Ponds. The park hosts provided maintenance to the campground and parks as well as provided great customer service for the many campers who stayed at Bear Creek and the visitors fishing at St. Louis Ponds.

In addition to the camp hosts, small groups adopted parks to provide essential services such as litter pickup, painting, trail work and weed removal. Many “one-time” volunteer groups helped with similar projects but were more concentrated in noxious weed removal and trail maintenance.



Planning Commission

The Planning Commission met four times during 2018. Land use topics covered last year include two subdivision developments, amendments to the County Urban and Rural Zone Codes from 2017 legislative changes, and review and recommendation to the Board on a citizen request to amend the County Code to allow residential beekeeping.

In addition to these meetings, the majority of members also participated in a Marion County Solar Array Workgroup, formed at the direction of the Board. The purpose was to review proposed criteria for solar array projects in Marion County farm zones. The group consisted of Planning Commission members, solar industry representatives, state and utility company staff and members of the farm community. This workgroup met seven times during 2018 in an attempt to provide the Board with recommendations on what has become a fairly controversial issue.

Parks Commission

The Parks Commission continues to provide guidance on many parks activities and projects. This past year the Commissioners participated in several park tours. They are

currently working together and with park staff on what changes they envision for the parks in the future.

Solid Waste Management Advisory Council

SWMAC members are volunteers that contribute their time, industry knowledge, and creativity to discussing and implementing ways to improve Marion County's solid waste system. Members meet monthly and subcommittees meet as needed throughout the year to discuss and research specific matters. SWMAC's biggest accomplishment for 2018 was the valuable suggestions and input given to staff and industry representatives regarding the recycling market changes.

Water Quality Advisory Commission

Seven committee members attended and participated in the Marion Water Quality Advisory Committee in 2018. The committee membership consists of stakeholders and at-large community members who are tasked with reviewing the Water Quality Program and environmental regulations and providing staff with programmatic recommendations.

Sheriff's Office

Mission: To provide the highest level of public safety services in partnership with our communities. The Sheriff's Office provides this through the foundational character traits of Integrity, Courage, Discipline, Loyalty, Diligence, Humility, Optimism, and Conviction.

Administration/Events/Other

During 2018, volunteers recorded a total of 386 hours, assisting with administrative duties at the Jail Administration, Enforcement, Operations, Civil Unit and CHL.

There were also a number of students from area colleges that completed an internship/practicum with the Sheriff's Office. A new collaboration with McKay High School started in 2018, bringing in a few students to get an overview of each division and the functions of that division, all while earning school credits.



Cadets

The Cadet Unit participated in over 50 different events during 2018, including Detroit fishing derby, Jr. Police fishing derby, 4th of July Fireworks at Detroit Lake, Marion county Fair, Oregon State Fair, Keizer Safety Fair, National Night Out, World Beat, Jefferson Safety Expo, Home Depot Safety Fair and Shop with a Cop, to name a few. The unit volunteered a total of 6,567 hours, as well as maintaining minimum number of required

training/ride hours and education requirements.

Institutions

Volunteers provide religious, AA, NA type classes to inmates while incarcerated. In 2018, there were 132 volunteers representing a wide variety of denominations and support groups that contributed a total of 2,506 hours. Volunteers held group program meetings as well as one-on-one sessions with inmates. They spend time with inmates for Alcoholics Anonymous, anger management and some life skills.

Marine Patrol

The Marine Patrol Safety Team volunteered a total of 72 hours in 2018. They conducted boat inspections at several locations, including Sportsman Warehouse and Stayton Motor Sports. They were also able to spend some time at Detroit Lake, assisting Marine Patrol with safety checks, towing disabled boats and volunteering their time during several events, to include, Fishing Derby, 4th of July Fireworks, and Ski Competitions.

Parole & Probation

Practicum students and volunteers work with Parole & Probation Deputies to develop supervision plans for offenders, gather information for contacts and treatment services for offenders, monitor court-ordered obligations, process a variety of paperwork, and perform other duties as assigned.

Work assignments can be with a specialty unit (i.e., Domestic Violence Unit, Sex Offender Unit, Special Services Unit, and Drug Endangered Children Unit) or the General Supervision Unit. The program is mutually beneficial for division employees as well as for practicum students and volunteers. Employees benefit from having extra time and resources freed-up for other duties and the volunteers benefit from receiving valuable on-the-job training for future career development.

Search and Rescue (SAR)

Volunteers make up six specialized teams to support search and rescue missions for the Marion County Sheriff's Office: Jeep Patrol, SARCOM, Team 18, Special Vehicle Unit, Mounted Posse, and Chuckwagon. In 2018, Marion County Search and Rescue assisted in ten significant search and rescue missions (wilderness and urban searches for lost hikers, lost children and dementia patients) as well as numerous smaller calls such as rescuing stranded motorists in remote areas, assisting with meals on wheels and shuttling essential employees to work on snow days.



VOLUNTEERS IN ACTION



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Marion County relies on thousands of volunteers every year. THANK YOU to all who serve.







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